

Changes to customer bills following proposed ECO changes

Who do I pay energy bills to?	What discount will I get if I have a fixed contract?	What will I get if I haven't fixed my tariff?	When will I get my discount?
British Gas	Reduction in tariff rate of an average of 3.2% which will mean an average saving of £41 over a twelve month period. £12 government funded rebate	Reduction in tariff rate of an average of 3.2% which will mean an average saving of £41 over a twelve month period. £12 government funded rebate	New tariff rates already in place - from Jan 1 st 2014. £12 rebate will be delivered in Autumn
SSE	Reduction in unit rate to deliver an overall reduction of £38 over 12 months £12 government funded rebate	Reduction in unit rate of 3.5% which will mean a typical bill will reduce by £38 over twelve months £12 government funded rebate	For those on contracts that are not fixed, the reduced rate applies from 24 th March. For those on a fixed term contract, the discounted rate will be applied in June BUT backdated to 24 th March. £12 rebate will be delivered in Autumn
Scottish Power	If your fixed tariff is higher than the new standard tariff rates then your tariff will be reduced to the same level – savings will vary according to what the differences between the tariffs are. £12 government funded rebate	Typical bill will decrease by 3.3% which will mean a reduction by £42 over a twelve month period. £12 government funded rebate	New tariff rates already in place - from Jan 31 st 2014. £12 rebate will be delivered in Autumn

Who do I pay energy bills to?	What discount will I get if I have a fixed contract?	What will I get if I haven't fixed my tariff?	When will I get my discount?
Npower	Customers who received a price increase in December 2013 will see a £38 reduction in their annual energy bill, including those on fixed-term tariffs. £12 government funded rebate	Typical bill will decrease by £38 over a twelve month period £12 government funded rebate	New tariff rates already in place - from Feb 28 th 2014. £12 rebate will be delivered in Autumn
EDF	£12 government funded rebate	The increase in your bill from the Autumn price rise will be £65 less over a twelve month period than it would have been. £12 government funded rebate	New tariff rates already in place - from Jan 3 rd 2014. £12 rebate will be delivered in Autumn
Eon	If you were on an EON fixed tariff before 6 th December – you will receive just the £12 government funded rebate. If you are on one of the new fixed priced products introduced on 6 Dec, these have reductions built in to the standing charges and your bill will be £30 lower than it would have been. £12 government funded rebate.	The increase in your bill from the December price rise will be £30 less over a twelve month period than it would have been. £12 government funded rebate	New tariff rates already in place - from Jan 18 th 2014. £12 rebate will be delivered in Autumn